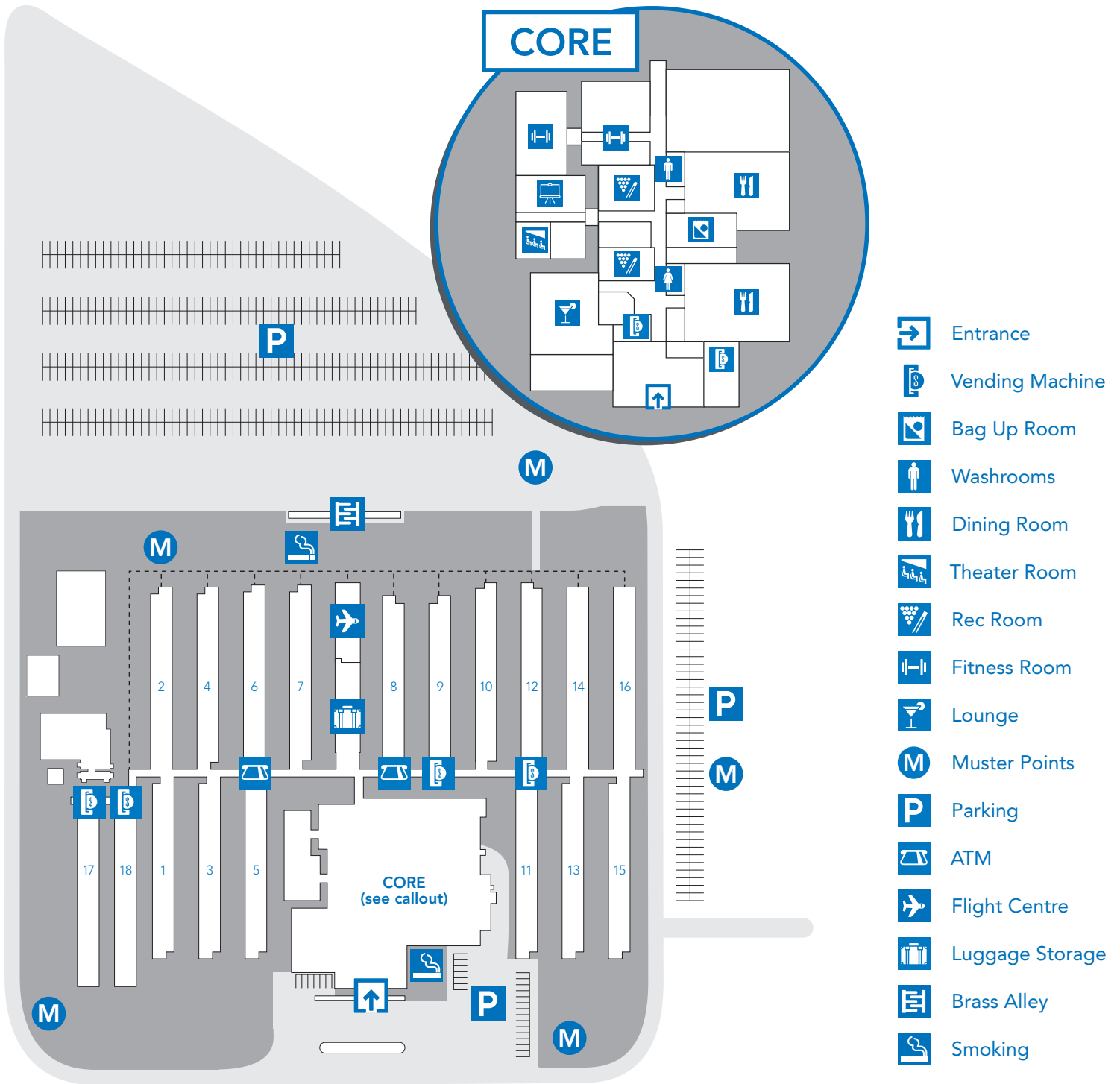


# WELCOME TO ATHABASCA LODGE















## WELCOME TO ATHABASCA LODGE

Located 49km North of Fort McMurray on the southeast side of HWY 63 at the Fort MacKay turn off, Athabasca Lodge offers 2,005 semi-private rooms.

### Room details

-  Standard room (91 sq. ft.) with single bed and semi-private washroom
-  Desk
-  Lockable storage and dresser
-  Internet and satellite TV

### Property details

-  2,005 rooms
-  Catered dining rooms
-  Laundry facilities
-  Fitness rooms
-  Recreation rooms
-  Parking spaces with plug-ins

## SERVICE HOURS

### Arrival and departure

- Check In DAY Shift 4:00 PM
- Check In NIGHT Shift 7:00 AM
- Check out DAY Shift 9:00 AM
- Check out NIGHT Shift 9:00 AM

### Meal hours

- Breakfast: 4:30 AM – 9:30 AM
- Dinner: 4:30 PM – 9:30 PM

### Bag-up hours

- Breakfast: 4:30 AM – 9:30 AM
  - Dinner: 4:30 PM – 9:30 PM
1. Maximum 2 Brown bags.
  2. Plastic containers are not permitted.
  3. Excludes buffet line items.

**Beverages and snacks available 24/7 (coffee, teas, cookies, sandwiches)**

### Housekeeping

Your room will be cleaned daily with a fresh bed and towel change every week.

### Lounge

**The lounge is temporarily closed due to COVID-19 restrictions.**

## FOOD SERVICES

Civeo ensures that every guest has a variety of dining options to suit their dietary needs.

Our rotating menu options include seasonal, local and internationally inspired meals, as well as traditional comfort food right off the grill.

Our self-serve options allow you to eat exactly what you want, as much as you want, while reducing waste.

Vegetarian, gluten-free and reduced salt/sugar options are offered at every meal, and with the variety of selection, there's always something for every guest.

An assortment of items are available 24/7. Guests with food allergies or dietary restrictions are asked to see the front desk to fill-out a dietary form.

### Allergens and Dietary Concerns

Please note that all allergens and dietary concerns/restrictions need to be identified via the "Dietary Concerns Consultation Request Form" found at the front desk or ask our kitchen staff for more information.



## AMENITIES

### Shared Washroom Dorms

For guests who are staying in rooms with shared washrooms, please be assured that all shared amenities are cleaned and sanitized daily using procedures that are aligned with Alberta Health Services guidelines. Additional cleaning and sanitation supplies are provided for your comfort within each room.

### TV & Internet Access / Use

All rooms have a TV with free cable.

Internet access is available via direct connection only (no wireless available). CAT5e cables may be purchased from vending machines

### Laundry

Laundry machines, located in each wing, are available for complimentary use between the hours of 5:00 AM and 10:00 PM.

Work coveralls or outerwear are not permitted to not be laundered in the machines.

## SAFETY AND SECURITY

### Emergency

An emergency evacuation plan is posted on the back of the door in each room and at the entrance and exit to each building. Please familiarize yourself with your closest exit.

In case of an emergency evacuation: exit the lodge and go to the muster point identified on the plan, closest to you, and wait for further instruction. Guests are asked to remain at the muster point until the all-clear is given by Emergency Services or Security.

In the case of an emergency situation, please contact our Front Desk at 780.824.2125 Ext: 0.

### Sharps

Sharps containers must be used in disposing sharp objects, needles and pointed items. Sharps containers can be found in public washroom, laundry and Front Desk. Failure to properly dispose sharps may result in the loss of lodge privileges.

#### Examples of sharps:

- Hypodermic/blunted needles
- Razors and razor blades
- X-Acto knives
- Scissors
- In addition to needles and blades, anything attached to them, such as syringes and injection devices, is also considered sharps waste

### Smoking

Smoking is only permitted in designated smoking areas. Failure to do so may result in disciplinary measures. Thank you for your cooperation.

### Wildlife

Due to the remote location of our operations there is a potential to encounter dangerous wildlife such as bears, cougars and other animals. Precautions have been taken to limit the risk of these encounters.

The wildlife were here first, you are in THEIR territory. Please show respect for any wild animal you encounter for your safety and for theirs. In the event of a wildlife sighting, please inform the Front Desk.

Additionally, here is what you can do to keep yourself and others safe:

- Secure garbage bins
- Do not prop open doors
- Do not feed, tease or provoke wildlife at any time
- Avoid traps set for wildlife

### Speed Limits

The speed limit of this site is 30km/hr and is monitored by our Security team to ensure the safety of everyone. Vehicles parked on site and left unattended for a period exceeding 90 days may be towed away at the owner's expense.

### Athabasca Lodge Rules and Regulation

Upon arrival, guests are to review and sign the lodge rules and regulations. Please contact the front desk for a copy.

### Still have questions?

Feel free to contact the Front Desk and we would be happy to assist.



[civeo.com](http://civeo.com)

Stay Well. Work Well.