



JANITORIAL & CLEANING SERVICES
INTEGRATED FACILITY MANAGEMENT





10 million+ ft²

cleaned and maintained daily,
worldwide.

Clean, welcoming spaces for the people you serve.

Civeo (NYSE: CVEO) is one of the world's largest integrated providers of facility management and hospitality services. Our extensive experience comes from operating and maintaining over ten million square feet of interactive spaces daily in facilities across Canada, Australia, and the United States.

Our belief is that a meticulous custodial program delivers more than a clean, well-maintained, safe facility. It establishes a positive lasting impression of the spaces people interact with and the experience they have with the services provided within the facility envelope.



Janitorial/Custodial Services

- Hard and soft surface flooring care
- High-touch point cleaning, disinfection and sanitization
- Light fixture cleaning and re-lamping
- Window and glass cleaning
- Upholstery cleaning
- Office, cubicles, and conference rooms
- Kitchens and breakrooms
- Restrooms, showers, and locker rooms
- Food courts/cafeterias
- Common area seating
- Stairwells and elevators
- Consumables replenishment
- Art and decorative installations
- Sport courts/fitness centres/gymnasiums
- Classrooms
- Drinking fountains and bottle refilling stations
- Bus shelters
- Breastfeeding pods
- Smoking areas
- Pet relief areas



Waste Management

- Waste receptacles collection and monitoring
- Recycled materials receptacles collection
- Litter control
- Waste monitoring and impact reports
- Sustainability Certifications (applications and renewals)



Controlled Environment Cleaning

- Cleanroom cleaning
- Research lab cleaning
- Sub-micron/micro-cleaning, sanitization, disinfection
- Food plant sanitization, disinfection
- Critical Control Point Cleaning (CCPC)
- HEPA multi-filtration vacuuming and dusting
- Electrostatic discharge (ESD) floor care



Housekeeping Services

- Room cleaning and sanitization
- Maintenance inspections
- Laundry, bedding, and linen services
- Consumables replenishment
- Day porter common area cleaning
- Waste and recycling programs



Grounds & Exterior Maintenance

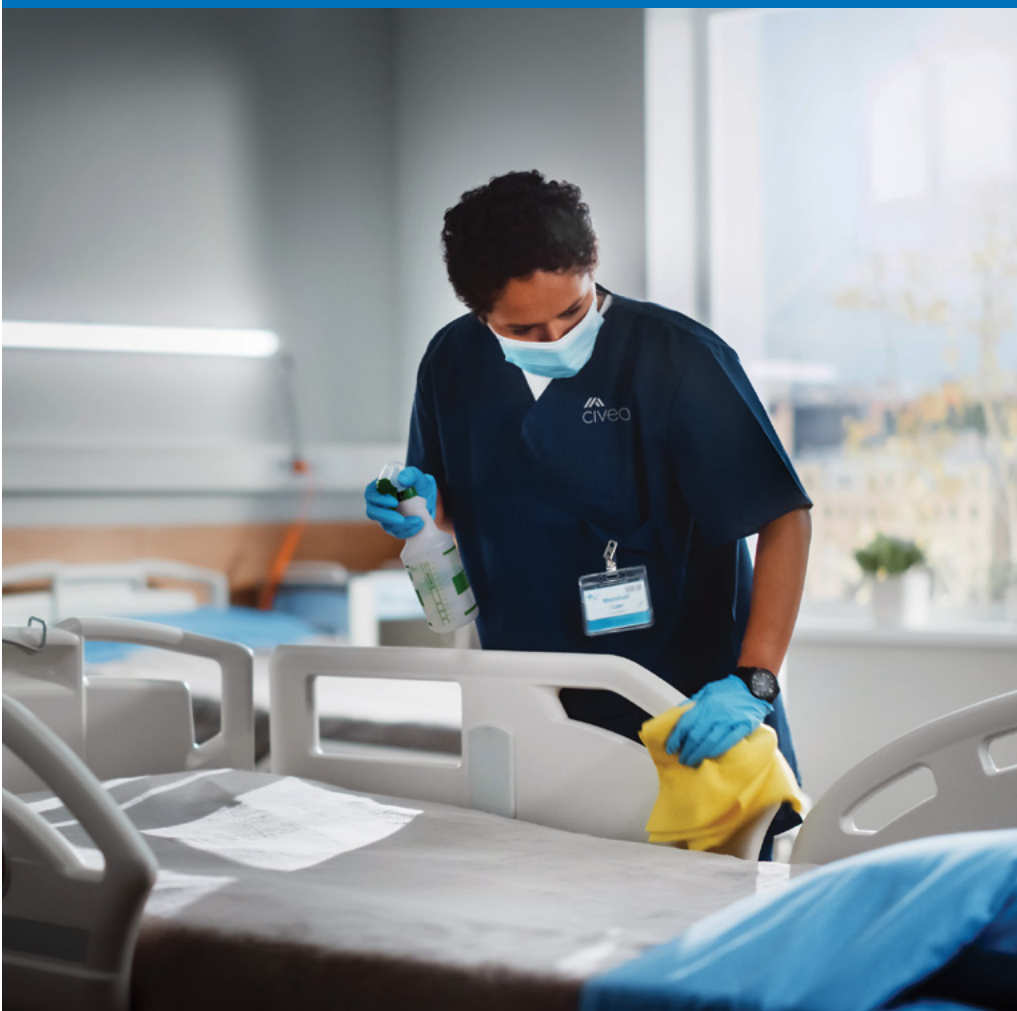
- Lawn maintenance
- Seasonal clean-ups
- Parking lot cleaning and maintenance
- Pressure/power washing
- Snow plowing and snow removal
- Sidewalk clearing and de-icing
- Parking lot sanding



Settings we maintain.

- Healthcare and Wellbeing
- Education
- Commercial/Retail
- Government
- Transportation
- Industrial
- Hospitality
- Sports and Entertainment
- Controlled Environments

Every industry has its unique compliance standards when it comes to cleaning and maintenance programs. Leveraging our experience, we work with each client to define the cleaning objectives and maintenance standards specific to your facilities and the industry you operate in.



Innovation Spotlight

Leveraging technology to transform our work.

Cloud-Based Facility Management Audit System

In an effort to eliminate the inefficiencies that can be associated with manual paper-based facility audit programs, Civeo has innovated its monitoring systems, processes, and tools with the implementation of INNspecter.

This modern app-based program leverages real-time data collection and automated reporting to ensure the tactical execution of cleaning and maintenance programs are being performed consistently and to the highest standards.

Data collection highlights trends that can influence informed decisions on how best to manage each facility. Trend analysis can identify potential issues before they become problematic, and ultimately result in changes to cleaning protocols, updates to staff training programs, or adjusted frequency of preventative maintenance measures.



Floor Cleaning Robotics & Automation

For many facilities, the manual floor maintenance activities of mopping, sweeping, scrubbing, and vacuuming are an excellent opportunity to apply cost-saving automation. Where appropriate, automation can free up personnel to be redeployed on tasks where manual human intervention provides more value.

Civeo's automated floor cleaning systems operate on a programmable schedule using deep learning technology and sensors to perceive environmental changes with accuracy. When obstacles are sensed, the system updates its mapping and reroutes the cleaning pathway in real time.

Integrated docking stations also reduce the need for human intervention for system maintenance. As units return to their home base, the docking stations charge batteries, empty and rinse dirty water tanks, and refill clean water tanks to be ready for the next cleaning cycle.





Pandemic Cleaning & Disinfection Protocol

The recent COVID-19 pandemic has highlighted the importance of cleaning and disinfection practices to protect public safety in shared spaces. Whether it's a primary care facility, a dorm setting, or an office environment, enhanced cleaning and disinfection practices are essential to managing the risk of potential transmissions of viral pathogens from shared surfaces.

Civeo's preventative pandemic cleaning and disinfection protocols have been developed in close consultation with medical professionals, government health authorities, third-party experts, and our customers.

We are particularly proud of our protocols being adopted by health authorities during the pandemic as an industry standard for our industrial customers, allowing essential services to continue operating.

This is one more way we live our values, putting the safety of our customers and employees above all.



More Than Cleaning Services.

An integrated approach to contracting facility services.

For some of our customers, operating a facility requires a broader scope of services and supports to meet the needs of their tenants and patrons.

In addition to our cleaning and janitorial services, Civeo also offers a variety of **food service programs** including catering, food preparation, distribution, vending, and micro market retail operations.

While Civeo self-performs its cleaning and food services programs, we also manage third-party vendors on your behalf for **specialized services** where needed.

With Civeo's integrated approach to facility management, our customers find value in the efficiencies experienced in dealing with a single, reliable vendor to oversee a full suite of managed services.



Why Civeo?

When it comes time to evaluate your next facility management contractor, we understand trust and confidence weigh heavily in your decision. The value we provide to our customers is based on three core principles (**FM3**) that guide decisions on how we manage and care for facilities:



1

Respect for Capital

Mindful of the capital you invest into your facilities, we deploy routine preventative cleaning and maintenance programs to optimize the lifespan of these spaces. We protect your investment so you can focus your available capital on innovative programs for the people you serve.

2

Consistently Thorough

Details matter. We don't cut corners. Our tactical cleaning and maintenance protocols are formally documented, reinforced by our staff through structured training, scheduled to the hour, and monitored for consistent execution. This disciplined approach is the key to our performance and where we earn your trust.

3

Impressions-Centric

First impressions are lasting impressions. Your physical environment is a touchpoint of engagement where opinions are formed about the overall experience you provide. A clean, well-maintained, safe facility contributes to a positive lasting impression of the services you provide.

